







Protect, care and invest to create a better borough

# ADULT CARERS NEWSLETTER

Carers News,
Updates
and Information.

The All Age Carers Centre provides Information, Advice and Guidance for unpaid family carers.

The Adult Carers Centre supports and enables family carers, over the age of 18, to improve their quality of life and to be more confident and able in their caring role. We aim to meet the needs of carers in a variety of ways depending on their preferences, the difficulties they may be facing and the level of care they are providing.

We have a dedicated Carers phone line manned 5 days a week, 9–16:30pm (answerphone available outside of these hours). Offering free, confidential advice.

## Contents of this season's issue:

Useful contacts......8

**Read More** 



Call us: 01952 240209



Further information found at: www.telfordcarers.org.uk

For latest updates follow our page: https://www.facebook.com/telfordcarerscentre/









# **MEET THE TEAM!**





Our excellent team want you to know we are here to support you! The frontline Carer's Centre team are friendly, approachable and knowledgeable. We have a broad mix of current professional skills in different areas of information, Advice and Guidance.

Linda Boddison



Wellbeing Checkpoint
Officer

Esmae Cooke



Community Link Worker

**Gemma Naylor** 



Carer's Views
Assistant

**Lorna Troon** 



Creative Activities
Assistant

**Nadine Buchannon** 



Family Resilience
Worker

**Jade Meredith** 



Family Resilience
Worker

Sam Vickers



Family Resilience
Worker

Sue Last



Community Resilience &
Social Action
Coordinator

Our wonderful team work hard to ensure our carers are provided with the best support available.



Terri Green



Community Link
Worker

We want to wish a huge Good Luck to our lovely Terri who is leaving the CVS family to enjoy her retirement! Thank you for all of your amazing hard work, kindness and dedication to the service. You will be hugely missed by the team!

Best wishes for the future!

- TWCVS Team

## WHAT WE'VE BEEN UP

In June we celebrated National Carers Week and put on various activities and events throughout the week for our Adult Carers. This included; Picnic and a walk, Afternoon Tea, Pamper and Information day, an offer at the Madeley café, Information Stand in Telford Town Centre, access to Attingham park and Sunny croft and even a Competition!

JUNE 2024

SUN MON TUE WED THU FRI SAT

2 3 4 5 6 7 8

9 10 11 12 13 14 15

16 17 18 19 20 21 22





MONDAY
Stroll & Plonic

G1:12:30 Library
Southwater One.
By It's Your own picnic

WEDNESDAY
Well-being event
Buffet Lunch
11:2pm
Hazledine House

FRIDAY
Information Stand
Telford Town Centre
Gaget Showcase
Independant Living
Centre

CARERS WEEK
OFFER
12:2cke, drink and take
aget Showcase
Independant Living
Centre

CARERS WEEK
OFFER
12:2cke, drink and take
aget Showcase
Independant Living
Centre

Please contact the Carers

# Carers







DWP Disabilit Employment



## **CARERS VIEWS**

The All Age Carers Centre have worked in Partnership with Telford and Wrekin Council to gain views on their draft All Age Carers Strategy. Many of you responded with opinions and feedback which will really help to shape the future for unpaid carers in the Borough.



## Do you care for someone?

Are you happy with the services and support available to you? Or are there changes you would like to see?

#### Share your views at drop-in Q&A sessions.

Newport Community Hub – 139 High St, Newport TF10 7BH Wednesday 31 July, 10.30am-12.30pm Tuesday 6 August, 2pm-4pm

ILC - Hazeldine House, Overdale, Central Square, Telford TF3 4JL Saturday 10 August, 10am-12noon

CHEC - Madeley, 31 High St, Telford TF7 5AR Thursday 1 August, 10am-12noon Wednesday 14 August, 2pm-4pm

Ridgway Retirement Living communal room, TF6 6BY Wednesday 14 August, 11am-1pm Friday 16 August, 2pm-4pm Wednesday 21 August, 5pm-7pm

lington Library – Wellington, Telford TF1 1LX sday 22 August, 10am-12noon day 27 August, 2pm-4pm



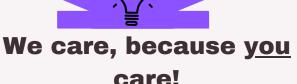




### What would you like to see?

We're all ears for ideas and want to hear from you. Our team are open to suggestions and ideas for our wellbeing sessions and activities!





## Did you know?

The Carers Centre have a dedicated Carer's Views Assistant. The aim is to promote the voice of the carer by gathering views and feedback to enhance our service.

If you would like to share your thoughts, give feedback or make suggestions, please get in touch with Gemma Naylor via email:

gemma.naylor@tandwcvs.org.uk Or call the Carers Centre: 01952 240209.

Feel, walned. Feel supported Feel listened to Feel in control Your journey, your way

#### You said:

"I miss the Newsletter it was really helpful" "When will the Newsletter be back?"

#### We did:

Created a Newsletter to be brought back in to circulation for our Adult Carers!



# DATES FOR YOUR DIARY!



#### **Hadley**

Hadley Community Centre, 30 High Street, Hadley, TF1 5NL

10:00-12:00PM

Thursday 8th August Thursday 12th September Thursday 10th October Thursday 14th November Thursday 12th December

To book your place, please contact

Lorna 01952 240209

lorna.troon@tandwcvs.org.uk

#### **Shawbirch**

Shawbirch Medical Centre, Brandon Road, Admaston, TF5 ODU

2:00-3:30PM

Wednesday 21st August

Wednesday 18th September Wednesday 16th October

Wednesday 20th November

Wednesday 18th December

To book your place please contact Lorna 01952 240209

lorna.troon@tandwcvs.org.uk

#### **Sutton Hill**

Hub on The Hill, 104 Southgate, Sutton Hill, TF7 4HG.

11:30-1:00pm

Wednesday 7th August

Wednesday 4th September

Wednesday 2nd October

Wednesday 6th November

Wednesday 4th December To book your place, please

contact

Gemma 01952 240209

gemma.naylor@tandwcvs.org.uk

#### **Let's Talk Live Well**

me along to one of our groups for a

community to make you feel connected!

**Every Wednesday 10am-1pm** Madeley Community Library, The Anstice, 1 Anstice Square, Madeley TF7 5BD

Carers	7th August
SENDIASS	14th August
Carers	21st August
Telford Autism Hub	28th August
Carers	4th September
Telford Children's Autism Hub	11th September
Telford Children's Autism Hub	18th September
Telford Autism Hub	25th September
SENDIASS	2nd October
Carers	9th October
Telford Autism Hub	16th October
Wellbeing Café Team	30th October
SENDIASS	6th November
Young Carers	13th November
Telford Autism Hub	20th November
Telford Children's Autism Hub	27th November
SENDIASS	4th December
Carers	11th December

For more information visit our Facebook or call Carers Centre 01952 240209 COMMUNITY WITH

Further info at

https://livewell.telford.gov.uk/ Services/4358/Live-Well-Hubs We offer a range of wellbeing groups, activities, and events throughout the year to promote and improve the carers health and wellbeing. At these sessions the carers can interact with one another and have the family resilience workers there if further advice or support is needed.



#### **T&WCVS and Telford** Council

Tea and Tech digital drop in session!

Wellbeing Madeley Community Café 32, High Street, Madeley

TF7 5AR

Members of TWCVS and Telford Council supporting with your digital needs such as navigating and using your device, using WhatsApp, using email,

navigate council services, online shopping and more!

To book your place or more info, please contact Esmae 01952 240209

esmae.cooke@tandwcvs.org.uk

### <u>Inbetweeners Group</u>

32, High Street, Madeley TF7 5AR

We have dedicated a group to our 'Inbetweeners' who are Adult Carers aged 18-25. We welcome you to join us at Wellbeing Madeley Community Café for a casual meet up with drinks, snacks and games. Held one evening and one weekend date every other month.

For more information-please contact Nadine 01952 240209 nadine.buchanan@tandwcvs.org.uk



**Princess Royal Hospital** Main entrance, **Princess Royal Hospital** Apley Castle, Telford TF16TF

Bi-weekly information stand Thursday afternoons

## **WESTON PARK COLLABORATION**



We are delighted to share with you an exciting opportunity for Telford and Wrekin CVS!

During the month of November, we as an organisation have been invited to exhibit Art Work that our beneficiaries have created. The Art Exhibition will take place in the Rose Patterson Gallery at Weston Park from Friday 1st November until Thursday 28th November 2024. The gallery is open daily from 11am until 4pm free of charge to the public.

The exhibition will display Art centred around our beneficiaries response to our values: How does TWCVS Involve, Inspire and Support you? We would love to incorporate nature as an underlying component of the works. Art Work can be expressed through a variety of mediums; paintings, crocheting, photography, poetry to name a few!





#### Rosalyn Donati

**Professional Artist** 

Ros will guide you through the process and you'll produce a piece of art that will be exhibited as part of the CVS exhibition project at Weston Park.

#### Nature Themed Tetra Pak Print Making

In this session you will use stencils and a 'Tetra Pak' to carve a printable surface. You will then use a printing press to create your own nature themed prints. Using this process creates interesting mark making and uniquely expressive results

All materials will be provided, so all you need to bring is your creativity and a

#### Friday 30th August 1:00 - 3:00pm

## Join us for a fun and interactive

Whether you're a complete beginner or a little more experienced, you'll learn new techniques and ways to express your creativity





Venue:- The All Age Carers Centre 12 and 15 Hazeldine House Central Square

Telford Shropshire TF3 4JL















# Spotlight on...

## The Independent Living Centre

Independent Living Centre







Protect, care and invest to create a better borough



Members of the Carers Team are based in the Independent Living Centre on Mondays, Thursdays & Fridays.

We are available to provide advice, information and guidance. We can also take referrals and showcase equipment to help with independent living needs.

Feel valued Feel supported Feel listened to Feel in control Your journey, your way



Carers

Come and meet members of Telford and Wrekin CVS- Carers Centre team every Thursday and Friday 10am-4pm at the Independent Living Centre 3A Hazeldine House, Telford Town Centre TF34JL

3A Hazeldine House, Telfor



wellbeing activity.

Join us every Friday 10-12pm, meet



community services.

Register to take part in our Tea and Tech sessions learning basic skills on



and how we can support you both in your caring role and as individual.

SUPPORT

and let your voice be heard with regular Carers meetings facilitated by the Carers Views Assistant On Fridays from 10.00-12.00 we have an activity session. This may involve a craft activity, guest speakers and is an opportunity to meet with other carers for a chat and light refreshments in a relaxed, informal environment!



FRIDAY MORNING
ANYTIME BETWEEN 10.00 - 12.00
INDEPENDENT LIVING CENTR:
3A HAZELDINE HOUSE,
TELFORD TOWN CENTRE,
TELFORD, TFS 4/JL

Contact Us
01952 240209

More Information
www.telfordcarers.org.uk









Sprofic sessions will be advertised separately with dates and times when placed.
For more information, plasse contact Telford and Wrelin CVS- Carers Centre
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The advantage of the session will be advinighteliford carers, org. uk.

The advantage of the session will be advertised separately with dates and times when placed.

Attendees enjoyed making their mosquito repellent candles recently!

## **USEFUL CONTACTS**

#### **Personal Details**

Please contact us if your personal details have changed since registering (such as your email, phone number, or address) or if you wish to you be removed from the mailing list, let us know so we can keep our records up to date. It will only take a few minutes! If your circumstances have changed and you are no longer in a caring role for whatever reason, please do let us know and we can remove your details from our database. Remember- you are still eligible for support via the Carer's Centre for a year after the person you have cared for has passed away.

To ensure you receive all the information you need, here is a list of important contact links we think you will find useful:

Main Telford and Wrekin CVS number: 01952 916035

Telford and Wrekin CVS: https://www.telfordandwrekincvs.org.uk/

https://www.facebook.com/TelfordCVS

Telford and Wrekin CVS Email: admin@tandwcvs.org.uk

All Age Carers Centre number: 01952 240209

Adult Carers: https://www.telfordcarers.org.uk/ https://www.facebook.com/telfordcarerscentre

Referral forms can be found on the homepage for new carers.

All Age Carers Centre Email: admin@telfordcarers.org.uk

Young Carers: https://www.facebook.com/telfordcarers https://www.telfordyoungcarers.org.uk/

Young Carers Email: info@telfordandwrekinyoungcarers.org.uk

Carers UK https://www.carersuk.org/ provide further information, advice and support.

Forum 50 https://forum50plus.org.uk/ support people over 50 in the Telford & Wrekin area, helping them to maintain wellbeing and independence.

**Age UK** https://www.ageuk.org.uk/ or 0800 678 1602 provide services and support at a national and local level to inspire, enable and support older people.

Emergency Response Carer Service: 01952 385385 select Option 3 when prompted. Free immediate assistance when you are unable to help someone who is reliant on your support. After 5pm or at weekends call Emergency Duty Team: 01952 676500

Wellbeing Independence Partnership: 01952 916030 or 01952 385385 option 2. For general Information in relation to Health and Social Care and not registered with a social worker.

Emergency Welfare Assistance: https://telford-gwa.egovhub.net/Gwa/launch or 01952 380400.

Mental Health Access Team: 0300 124 0365 for emotional health crisis (suicide or similar)

**Telford Mind: 01952 588367** 

https://www.mpft.nhs.uk/services/mental-health-community-services

Citizens Advice www.citizensadvice.org.uk or the following numbers:

Advice line: 0808 278 7988 Local line: 01952 567193 Food bank referrals: 01952 567193 Universal Credit https://www.citizensadvice.org.uk/benefits/universal-credit/claiming/helptoclaim/

or 0800 144 8 444.